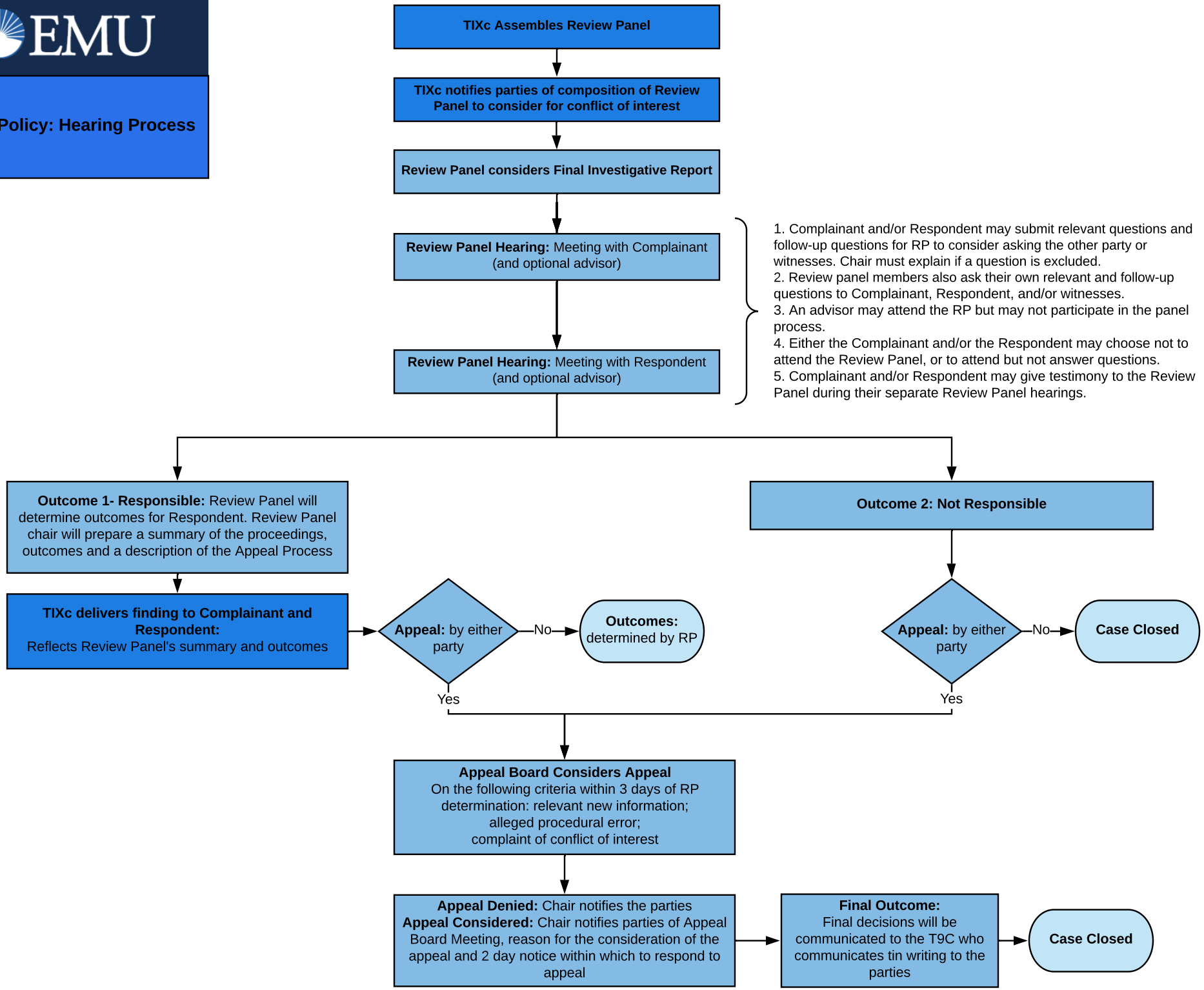RVSM Policy: Hearing Process