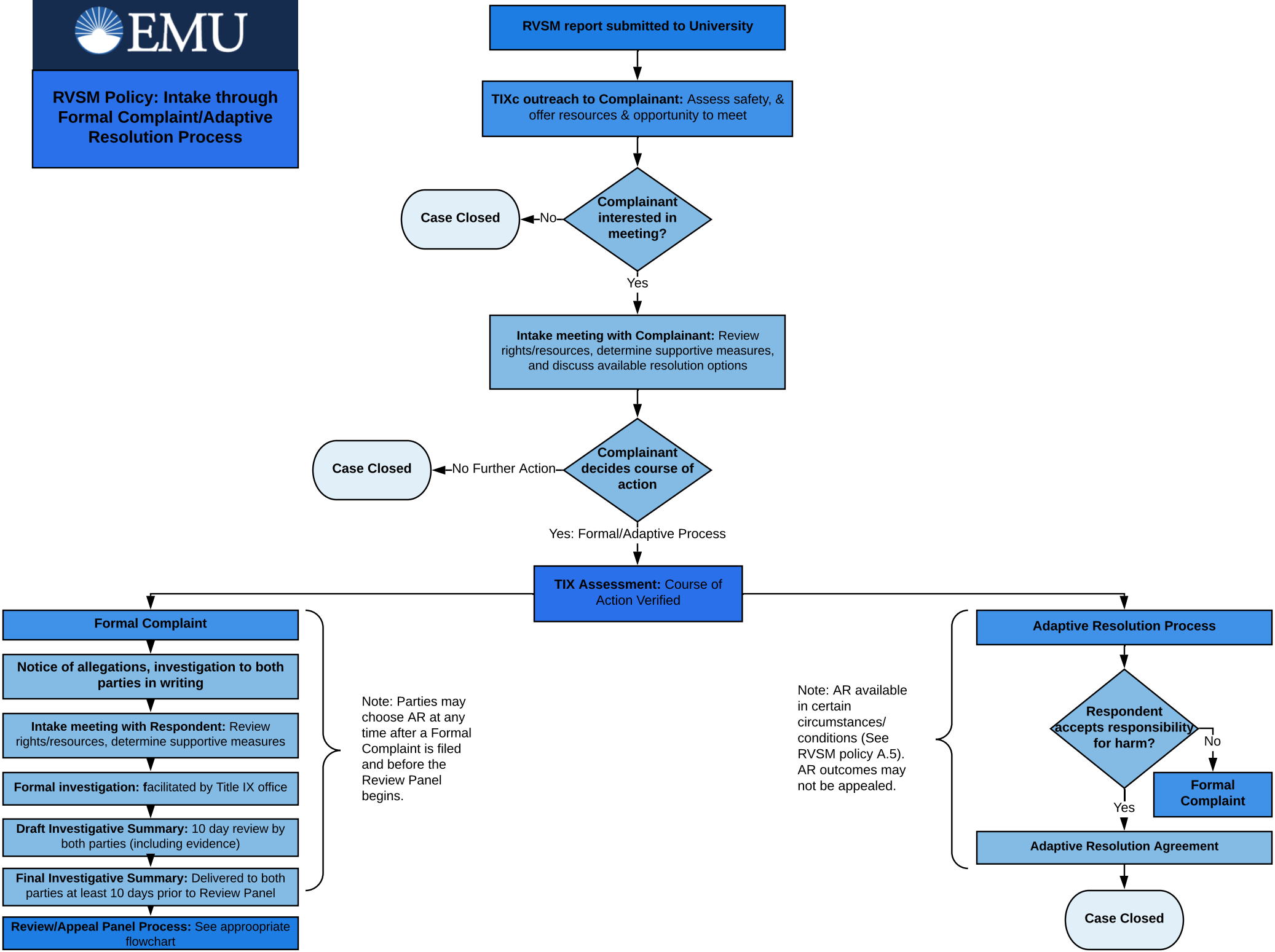RVSM Policy: Intake through Formal Complaint/Adaptive Resolution Process