



Pioneer College Caterers is proud to provide everyone entering our dining halls a safe, warm, and inviting space to enjoy their meal. As we welcome you back into our dining hall, we ask that you review our service pledge below. Only together can we commit to this pledge and keep our community safe.

Our Pledge to You

- We will continue to be a leader in safe sanitation practices with all our team members being safe food handling trained. A certified safe food handling manager will be scheduled on every shift.
- All employees will pass a pre-shift health check.
- All employees will practice proper hand hygiene standards and respiratory etiquette.
- All seating options will comply with appropriate, phased reopening, and social distancing guidelines.
- Hand sanitizing or hand washing stations will be available to all guests and employees.
- All serving and dining areas will be regularly cleaned and sanitized throughout the day, as needed, before and during meals and routinely after each meal.
- Place settings (plates, bowls, cups, etc.), utensils, and all serving vessels will either be single-use or will be properly cleaned and sanitized after each use.

Your Pledge to Us

- If you have been exposed to COVID-19 recently, have symptoms of COVID-19 or flu (including fever, cough, or shortness of breath), please help us keep everyone safe by immediately speaking with your resident assistant prior to entry in the dining hall. Arrangements for contactless meal delivery can easily be made.
- You agree to follow the posted signage and instructions that have been put in place to protect you and other dining hall guests.
- If you have any questions about the Pioneer Service Pledge, please ask for a manager and we will be happy to assist you.

Note: This pledge advocates compliance of standards as outlined in; CDC, NIOSH, FDA, National Restaurant Association, State Restaurant Associations, and state government/health department COVID-19 reopening guidelines.

